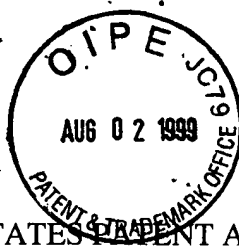


Attorney Docket No. 004020.P001



#4 Receipt  
**FILE COPY**

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Patent Application of:

David T. Sulcer, et al.

Application No.: 09/336,424

Filing Date: June 17, 1999

For: PROTOCOL TECHNOLOGY FOR  
CLIENT/SERVER ENVIRONMENT

Examiner: Not Assigned

Art Unit: 2751

I hereby certify that this correspondence is being deposited  
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On 7/29/99

Date of Deposit

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Name of Person Mailing Correspondence

Signature

Date

Assistant Commissioner for Patents  
Washington, D.C. 20231

**REQUEST TO CORRECT ERRORS IN THE FILING RECEIPT**

Sir:

Applicant respectfully notes that the title and name of Applicants listed on the Filing  
Receipt of the above-identified application is incorrect. The Filing Receipt erroneously lists the  
title as "**GUI INTERPRETATION** TECHNOLOGY FOR CLIENT/SERVER  
ENVIRONMENT and the name of Applicants as "David T. Sulcer, Santa Clara, CA; Lawrence  
M. Ackner, Los Altos, CA" (emphasis added). The correct title is "**PROTOCOL**  
TECHNOLOGY FOR CLIENT/SERVER ENVIRONMENT" and correct name of the  
Applicants are "David T. Sulcer, Santa Clara, CA; **Donna S. Lowe-Cleveland, Sunnyvale, CA;**  
Lawrence M. Ackner, Los Altos, CA" (emphasis added).

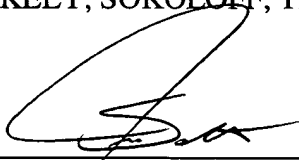
Therefore, correction with respect to the title and name of Applicants in the Filing  
Receipt of the present application is respectfully requested. Additionally, Applicant requests the  
issuance of a new Filing Receipt.

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Accompanying this Request are copies of (1) the Filing Receipt showing the requested change thereon, (2) the Application cover page, (3) the Declaration and Power of Attorney, and (4) the returned postcard.

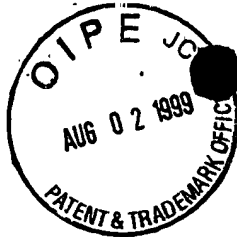
Respectfully submitted,  
BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: 7/21/, 1999

  
\_\_\_\_\_  
James H. Salter  
Reg. No. 35,668

12400 Wilshire Boulevard  
Seventh Floor  
Los Angeles, CA 90025-1026  
(408) 720-8300

FILING RECEIPT



UNITED STATES DEPARTMENT OF COMMERCE  
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTORNEY DOCKET NO.	DRWGS	TOT CL	IND CL
09/336,424	06/17/99	2751	\$1,726.00	04020.P001	9	52	8

JAMES H SALTER  
BLAKELY SOKOLOFF TAYLOR & ZAFMAN LLP  
12400 WILSHIRE BOULEVARD  
7TH FLOOR  
LOS ANGELES CA 90025

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BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN  
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Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts of Application" ("Missing Parts Notice") in this application, please submit any corrections to this Filing Receipt with your reply to the "Missing Parts Notice." When the PTO processes the reply to the "Missing Parts Notice," the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s) DAVID T. SULCER, SANTA CLARA, CA; LAWRENCE M. ACKNER,  
LOS ALTOS, CA.

DONNA S. LOWE-CLEVELAND, SUNNVALE, CA;

IF REQUIRED, FOREIGN FILING LICENSE GRANTED 07/14/99

TITLE

~~GUI INTERPRETATION~~ TECHNOLOGY FOR CLIENT/SERVER ENVIRONMENT  
PROTOCOL

PRELIMINARY CLASS: 711

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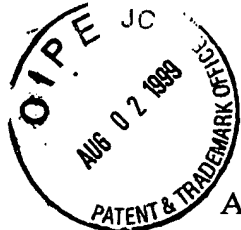
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DATA ENTRY BY: MARTIN, DIANE

TEAM: 04 DATE: 07/14/99

\*\*\*\*\*

(See reverse for new important information)



Attorney Docket No. 004020.P001

PATENT

UNITED STATES PATENT APPLICATION

FOR

PROTOCOL TECHNOLOGY FOR CLIENT/SERVER ENVIRONMENT

INVENTOR:

DAVID T. SULCER

DONNA S. LOWE-CLEVELAND

LAWRENCE M. ACKNER

PREPARED BY:

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LOS ANGELES

Serial/Patent No.: Not Yet Assigned Filing/Issue Date: Herewith  
Client: Remedy Corporation  
Title: Protocol Technology For Client/Server Environment

BSTZ File No.: 004020.P001  
Date Mailed: 6/17/99

Atty/Secty Initials: JHS/CES/ROR/td  
Docket Due Date: \* \*

The following has been received in the U.S. Patent & Trademark Office on the date stamped hereon:

- ☐ Amendment/Response (\_\_\_\_ pgs.)  
☐ Appeal Brief (\_\_\_\_ pgs.) (in triplicate)  
☒ Application - Utility (46 pgs., with cover and abstract)  
☐ Application - Rule 1.53(b) Continuation (\_\_\_\_ pgs.)  
☐ Application - Rule 1.53(b) Divisional (\_\_\_\_ pgs.)  
☐ Application - Rule 1.53(b) CIP (\_\_\_\_ pgs.)  
☐ Application - Rule 1.53(d) CPA Transmittal (\_\_\_\_ pgs.)  
☐ Application - Design (\_\_\_\_ pgs.)  
☐ Application - PCT (\_\_\_\_ pgs.)  
☐ Application - Provisional (\_\_\_\_ pgs.)  
☐ Assignment and Cover Sheet

- ☒ Certificate of Mailing (Express Mail)  
☒ Declaration & POA (5 pgs.) (Unexecuted)  
☐ Disclosure Docs & Orig & Copy of Inventions Signed Letter (\_\_\_\_ pgs.)  
☒ Drawings: 9 # of sheets includes 10 figures (Informal)

☐ Other: \_\_\_\_\_

- ☒ Express Mail No.: EL164805732US ☒ Check No. 28999  
Amt: \$1,726.00  
☐ \_\_\_\_\_ Month(s) Extension of Time  
☐ Information Disclosure Statement & PTO 149 (\_\_\_\_ pgs.) ☐ Check No. \_\_\_\_\_  
Amt: \_\_\_\_\_  
☐ Issue Fee Transmittal  
☐ Notice of Appeal  
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☐ Petition for \_\_\_\_\_  
☒ Postcard  
☐ Power of Attorney (\_\_\_\_ pgs.)  
☐ Preliminary Amendment (\_\_\_\_ pgs.)  
☐ Reply Brief (\_\_\_\_ pgs.)  
☐ Response to Notice of Missing Parts  
☐ Small Entity Declaration for Indep. Inventor/Small Business  
☒ Transmittal Letter, in duplicate (3 pages)  
☒ Fee Transmittal, in duplicate

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09/336424  
06/17/99